

Operations Lead

Reports to: General Director

Position: Part Time (30 hours per week)

Salary: Pro Rata at 0.8 of £45,000 per annum.

Location: Hybrid although bath based, with travel as required.

Role

To provide strategic leadership, operational oversight, and organisational management across both GET Sported & World Sport Ministries. This senior leadership role is responsible for ensuring effective day-to-day operations, supporting ministry growth, strengthening organisational systems, and enabling teams to deliver high-impact programs that advance our mission.

You will work closely with executive leadership, ministry leaders, staff, volunteers, and key stakeholders to develop scalable systems, foster organisational effectiveness, and support the long-term sustainability and growth of both components of the ministry.

Key Responsibilities

Strategic Leadership, Growth & Stakeholder Development

1. Partner with senior leadership to develop and implement organisational strategies aligned with the vision and mission of GET Sported and World Sport Ministries.
2. Translate strategic priorities into operational plans, objectives, and measurable outcomes, contributing to the development of new initiatives, partnerships, and ministry opportunities.
3. Identify and lead opportunities and innovation that drive the growth and sustainability of GET Sported, including the expansion of services, partnerships, and market reach, achieving mission impact plus sales and revenue growth targets within GET Sported.
4. Build and strengthen relationships with key stakeholders, including schools, sports organisations, churches, community groups, governing bodies, funders, sponsors, and strategic partners that increase awareness, participation, customer retention, and long-term partnership opportunities.
5. Represent GET Sported and World Sport Ministries at networking events, conferences, meetings, and partnership opportunities to enhance organisational visibility and growth.
6. Monitor sales performance, stakeholder engagement metrics, and growth objectives, providing regular reports and recommendations to senior leadership.

Operations & Administration

1. Oversee the day-to-day operations of both ministry components, ensuring efficiency, effectiveness, and alignment with organisational objectives.
2. Develop, implement, and continuously improve operational policies, procedures, and systems.
3. Lead operational planning and risk management initiatives to support sustainable growth.

Program Delivery & Excellence

1. Provide operational oversight for ministry initiatives, collaborating with other leaders to ensure programs are delivered effectively, on schedule, and within established objectives.
2. Develop systems and processes that enhance program quality, consistency, impact and alignment with missional values and strategic priorities.
3. Monitor program performance and support continuous improvement efforts.

Staff & Ministry Leadership

1. Lead, mentor, and develop staff and volunteer leaders, fostering a culture of excellence, collaboration, accountability, and spiritual maturity, reflecting the values and mission of GET Sported / World Sport Ministries.
2. Support recruitment, onboarding, training, and performance management processes.
3. Facilitate effective communication and coordination across teams and ministries, building leadership capacity throughout the organisation by coaching and developing emerging leaders.

Cross-Organisational Collaboration

1. Serve as a key member of the leadership team, contributing to organisational decision-making and ministry direction.
2. Strengthen communication and collaboration between GET Sported and World Sport Ministries.
3. Build and maintain positive relationships with ministry partners, churches, supporters, and other stakeholders, representing the organisation professionally in meetings, events, and strategic partnerships as required.

Qualifications & Experience:

Required

- Significant experience in a senior operations, organisational leadership, or executive management role.
- Demonstrated success leading teams, managing organisational growth, and implementing strategic initiatives.
- Strong operational, project management, and organisational development skills.
- Experience building systems, processes, and structures that improve organisational effectiveness.
- Excellent leadership, communication, interpersonal, and problem-solving abilities.
- Ability to manage multiple priorities in a dynamic ministry environment.
- Strong commitment to the mission, vision, and values of GET Sported and World Sport Ministries.

Preferred

- Experience working within nonprofit, faith-based, ministry, sports ministry, or mission-focused organisations.
- Experience leading organisational change and growth initiatives.
- Proven ability to develop leaders and build high-performing teams.
- Understanding of ministry operations, volunteer engagement, and partnership development.
- Proven track record of delivering sales, business development, or revenue growth targets.
- Experience building and managing strategic partnerships with customers, stakeholders, sponsors, funders, or community organisations.
- Demonstrated ability to identify and convert new business opportunities while maintaining strong stakeholder relationships.
- Commercial awareness with the ability to balance mission impact and financial sustainability.

Personal Attributes

- Mature Christian faith and commitment to servant leadership.
- Strategic thinker with strong execution skills.
- Highly organised, proactive, and solutions-oriented.
- Collaborative leader who builds trust and empowers others.
- Adaptable and resilient in a fast-paced environment.
- Passionate about seeing lives transformed through sport and ministry.

About GET Sported & World Sport Ministries:

GET Sported and World Sport Ministries exist to advance the Gospel and transform lives through the power of sport. Through leadership development, ministry partnerships, training, and strategic initiatives, we equip individuals, churches, and organisations to effectively engage communities and make disciples for Jesus in and through sport. This currently occurs in 515 communities within 25 nations.

